

User authentication with LDAP



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Nextcloud ships with an LDAP application to allow LDAP users (including Active Directory) to appear in your Nextcloud user listings. These users will authenticate to Nextcloud with their LDAP credentials, so you don't have to create separate Nextcloud user accounts for them. You will manage their Nextcloud group memberships, quotas, and sharing permissions just like any other Nextcloud user.



The PHP LDAP module is required; this is supplied by `php-ldap` on most distributions.

The LDAP application supports:

- LDAP group support
- File sharing with Nextcloud users and groups
- Access via WebDAV and Nextcloud Desktop Client
- Versioning, external Storage and all other Nextcloud features
- Seamless connectivity to Active Directory, with no extra configuration required
- Support for primary groups in Active Directory
- Auto-detection of LDAP attributes such as base DN, email, and the LDAP server port number
- Only read access to your LDAP (edit or delete of users on your LDAP is not supported)
- Optional: Allow users to change their LDAP password from Nextcloud



A non-blocking or correctly configured SELinux setup is needed for the LDAP backend to work. Please refer to the [SELinux configuration](#).

Configuration

First enable the `LDAP user and group backend` app on the Apps page in Nextcloud. Then go to your Admin page to configure it.

The LDAP configuration panel has four tabs. A correctly completed first tab ("Server") is mandatory to access the other tabs. A green indicator lights when the configuration is correct. Hover your cursor over the fields to see some pop-up tooltips.

Server tab

Start with the Server tab. You may configure multiple servers if you have them.



Do not configure any failover LDAP hosts here. See [Advanced settings](#) for instructions instead.

At a minimum you must supply the LDAP server's hostname. If your server requires authentication, enter your credentials on this tab. Nextcloud will then attempt to auto-detect the server's port and base DN. The base DN and port are mandatory, so if Nextcloud cannot detect them you must enter them manually.

LDAP/AD integration

ServerUsersLogin AttributesGroupsAdvancedExpert

3. Server+

Host

Port

Detect Port

Save Credentials

One Base DN per line

Detect Base DN

Test Base DN

☐ Manually enter LDAP filters (recommended for large directories)

Configuration incomplete

Continue*Help*

Server configuration:

Configure one or more LDAP servers. Click the **Delete Configuration** button to remove the active configuration.

Host:

The host name or IP address of the LDAP server. It can also be a **ldaps://** URI. If you enter the port number, it speeds up server detection.

Examples:

- *directory.my-company.com*
- *ldaps://directory.my-company.com*
- *directory.my-company.com:9876*

Port:

The port on which to connect to the LDAP server. The field is disabled in the beginning of a new configuration. If the LDAP server is running on a standard port, the port will be detected automatically. If you are using a non-standard port, Nextcloud will attempt to detect it. If this fails you must enter the port number manually.

Example:

- 389

User DN:

The name as DN of a user who has permissions to do searches in the LDAP directory. Leave it empty for anonymous access. We recommend that you have a special LDAP system user for this.

Example:

- *uid=nextcloudsystemuser,cn=sysusers,dc=my-company,dc=com*

Password:

The password for the user given above. Empty for anonymous access.

Base DN:

The base DN of LDAP, from where all users and groups can be reached. You may enter multiple base DN's, one per line. (Base DN's for users and groups can be set in the Advanced tab.) This field is mandatory. Nextcloud attempts to determine the Base DN according to the provided User DN or the provided Host, and you must enter it manually if Nextcloud does not detect it.

Example:

- *dc=my-company,dc=com*

Users tab

Use this to control which LDAP users are listed as Nextcloud users on your Nextcloud server. In order to control which LDAP users can login to your Nextcloud server use the **Login Attributes** tab. Those LDAP users who have access but are not listed as users (if there are any) will be hidden

users. You may bypass the form fields and enter a raw LDAP filter if you prefer.

The screenshot shows the 'Users' configuration page in Nextcloud. At the top, there are tabs for 'Server', 'Users' (selected), 'Login Attributes', and 'Groups'. On the right, there are links for 'Advanced' and 'Expert'. Below the tabs, a message states: 'Listing and searching for users is constrained by these criteria:'. There are two main configuration sections: 'Only these object classes:' with a dropdown menu showing 'inetOrgPerson', and 'Only from these groups:' with a 'Select groups' button. Below these is a large empty box with left and right arrow buttons. At the bottom left, there is a link 'Edit LDAP Query' with a downward arrow. Below that, the 'LDAP Filter:' is shown as '((objectclass=inetOrgPerson))'. At the bottom, there is a button 'Verify settings and count users' followed by the text '> 1000 users found'. At the very bottom, there is a status bar showing 'Configuration OK' with a green dot, and buttons for 'Back', 'Continue', and 'Help'.

Server **Users** Login Attributes Groups Advanced Expert

Listing and searching for users is constrained by these criteria:

Only these object classes: **inetOrgPerson**

The most common object classes for users are organizationalPerson, person, user, and inetOrgPerson. If you are not sure which object class to select, please consult your directory admin.

Only from these groups: Select groups

>

<

↓ Edit LDAP Query

LDAP Filter: ((objectclass=inetOrgPerson))

Verify settings and count users > 1000 users found

Configuration OK ● Back Continue i Help

Only those object classes:

Nextcloud will determine the object classes that are typically available for user objects in your LDAP. Nextcloud will automatically select the object class that returns the highest amount of users. You may select multiple object classes.

Only from those groups:

If your LDAP server supports the `member-of-overlay` in LDAP filters, you can define that only users from one or more certain groups are allowed to appear in user listings in Nextcloud. By default, no value will be selected. You may select multiple groups.

If your LDAP server does not support the `member-of-overlay` in LDAP filters, the input field is disabled. Please contact your LDAP administrator.

Edit LDAP Query:

Clicking on this text toggles the filter mode and you can enter the raw LDAP filter directly.

Example:

```
(&(objectClass=inetOrgPerson)(memberOf=cn=nextcloudusers,ou=groups,dc=example,dc=com))
```

x users found:

This is an indicator that tells you approximately how many users will be listed in Nextcloud. The number updates automatically after any changes.

Login attributes tab

The settings in the Login Attributes tab determine which LDAP users can log in to your Nextcloud system and which attribute or attributes the provided login name is matched against (e.g. LDAP/AD username, email address). You may select multiple user details. (You may bypass the form fields and enter a raw LDAP filter if you prefer.)

You may override your User Filter settings on the Users tab by using a raw LDAP filter.

The screenshot shows the 'Login Attributes' tab in the Nextcloud administration interface. At the top, there are tabs for 'Server', 'Users', 'Login Attributes' (which is active), and 'Groups'. On the right, there are links for 'Advanced' and 'Expert'. The main content area starts with the text 'When logging in, Nextcloud will find the user based on the following attributes:'. Below this, there are three options: 'LDAP/AD Username' with a checked checkbox, 'LDAP/AD Email Address' with an unchecked checkbox, and 'Other Attributes' with a dropdown menu showing 'Select attributes'. There is a link 'Edit LDAP Query' with a downward arrow. Below that, the 'LDAP Filter' is displayed as '(&(|(objectclass=inetOrgPerson))(uid=%uid))'. At the bottom left, there is a 'Test Loginname' input field and a 'Verify settings' button. At the bottom right, there is a status 'Configuration OK' with a green dot, a 'Back' button, a 'Continue' button, and a help icon with the text 'Help'.

LDAP Username:

If this value is checked, the login value will be compared to the username in the LDAP directory. The corresponding attribute, usually *uid* or *samaccountname* will be detected automatically by Nextcloud.

LDAP Email Address:

If this value is checked, the login value will be compared to an email address in the LDAP directory; specifically, the *mailPrimaryAddress* and *mail* attributes.

Other Attributes:

This multi-select box allows you to select other attributes for the comparison. The list is generated automatically from the user object attributes in your LDAP server.

Edit LDAP Query:

Clicking on this text toggles the filter mode and you can enter the raw LDAP filter directly.

The **%uid** placeholder is replaced with the login name entered by the user upon login.

Examples:

- only username:

```
(&(objectClass=inetOrgPerson)(memberOf=cn=nextcloudusers,ou=groups,dc=example,dc=com)(uid=%uid))
```

- username or email address:

```
((&(objectClass=inetOrgPerson)(memberOf=cn=nextcloudusers,ou=groups,dc=example,dc=com)(|(uid=%uid)(mail=%uid))))
```

Groups tab

By default, no LDAP groups will be available in Nextcloud. The settings in the Groups tab determine which groups will be available in Nextcloud. You may also elect to enter a raw LDAP filter instead.

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Groups meeting these criteria are available in Nextcloud:

Only these object classes:

Only from these groups:

Accounting
Design
Engineering
HR
Management
QA
Robots 0

>
<

↓ Edit LDAP Query

LDAP Filter: `((objectclass=groupOfNames))`

Verify settings and count the groups

Configuration OK ● **Back** i Help

Only these object classes:

Nextcloud will determine the object classes that are typically available for group objects in your LDAP server. Nextcloud will only list object classes that return at least one group object. You can select multiple object classes. A typical object class is "group", or "posixGroup".

Only from these groups:

Nextcloud will generate a list of available groups found in your LDAP server. Then you select the group or groups that get access to your Nextcloud server.

Edit LDAP Query:

Clicking on this text toggles the filter mode and you can enter the raw LDAP filter directly.

Example:

- `objectClass=group`
- `objectClass=posixGroup`

y groups found:

This tells you approximately how many groups will be available in Nextcloud. The number updates

automatically after any change.

Advanced settings

The LDAP Advanced Setting section contains options that are not needed for a working connection. This provides controls to disable the current configuration, configure replica hosts, and various performance-enhancing options.

The Advanced Settings are structured into four parts:

- Connection Settings
- Directory Settings
- Special Attributes
- User Profile Attributes

Connection settings

ServerUsersLogin AttributesGroups

AdvancedExpert

▼ Connection Settings

Configuration Active☒

Backup (Replica) Host

Backup (Replica) Port

Disable Main Server☐

Turn off SSL certificate validation.☐

Cache Time-To-Live

▸ Directory Settings

▸ Special Attributes

▸ User Profile Attributes

Test Configuration

i Help

Configuration Active:

Enables or Disables the current configuration. By default, it is turned off. When Nextcloud makes a successful test connection it is automatically turned on.

Backup (Replica) Host:

If you have a backup LDAP server, enter the connection settings here. Nextcloud will then automatically connect to the backup when the main server cannot be reached. The backup server must be a replica of the main server so that the object UUIDs match.

Example:

- *directory2.my-company.com*

Backup (Replica) Port:

The connection port of the backup LDAP server. If no port is given, but only a host, then the main port (as specified above) will be used.

Example:

- 389

Disable Main Server:

You can manually override the main server and make Nextcloud only connect to the backup server. This is useful for planned downtimes.

Turn off SSL certificate validation:

Turns off SSL certificate checking. Use it for testing only! *Note:* The effect of this setting depends on the PHP system configuration. It does for example not work with the [official Nextcloud container image](<https://github.com/nextcloud/docker>). To disable certificate verification for a particular use, append the following configuration line to your `/etc/ldap/ldap.conf`:

```
` TLS_REQCERT ALLOW `
```

Cache Time-To-Live:

A cache is introduced to avoid unnecessary LDAP traffic, for example caching usernames so they don't have to be looked up for every page, and speeding up loading of the Users page. Saving the configuration empties the cache. The time is given in seconds.

Note that almost every PHP request requires a new connection to the LDAP server. If you require fresh PHP requests we recommend defining a minimum lifetime of 15s or so, rather than completely eliminating the cache.

Examples:

- ten minutes: *600*
- one hour: *3600*

See the Caching section below for detailed information on how the cache operates.

Directory settings

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▶ Connection Settings

▼ Directory Settings

User Display Name Field

cn

2nd User Display Name Field

Base User Tree

dc=planetexpress,dc=com

User Search Attributes

sn
givenname

Disable users missing from LDAP

☐

Group Display Name Field

description

Base Group Tree

dc=planetexpress,dc=com

Group Search Attributes

Optional; one attribute per line

Group-Member association

member (AD) ▼

Dynamic Group Member URL

Nested Groups

☐

Paging chunksize

500

Enable LDAP password changes per user
(New password is sent as plain text to LDAP)

☐

Default password policy DN

▶ Special Attributes

▶ User Profile Attributes

Test Configuration ⓘ Help

User Display Name Field:
The attribute that should be used as display name in Nextcloud.

- Example: *displayName*

2nd User Display Name Field:

An optional second attribute displayed in brackets after the display name, for example using the

`mail` attribute displays as `Molly Foo (molly@example.com)`.

Base User Tree:

The base DN of LDAP, from where all users can be reached. This must be a complete DN, regardless of what you have entered for your Base DN in the Basic setting. You can specify multiple base trees, one on each line.

- Example:
`cn=programmers,dc=my-company,dc=com`
`cn=designers,dc=my-company,dc=com`

User Search Attributes:

These attributes are used when searches for users are performed, for example in the share dialogue. The user display name attribute is the default. You may list multiple attributes, one per line.

If an attribute is not available on a user object, the user will not be listed, and will be unable to login. This also affects the display name attribute. If you override the default you must specify the display name attribute here.

- Example:
`displayName`
`mail`

Disable users missing from LDAP

If this is enabled, users which are missing from LDAP, also known as remnants, will behave as if disabled in Nextcloud. This means for instance that public shares by these users will not work anymore. see also [LDAP user cleanup](#).

Group Display Name Field:

The attribute that should be used as Nextcloud group name. Nextcloud allows a limited set of characters (a-zA-Z0-9.-_@). Once a group name is assigned it cannot be changed.

- Example: `cn`

Base Group Tree:

The base DN of LDAP, from where all groups can be reached. This must be a complete DN, regardless of what you have entered for your Base DN in the Basic setting. You can specify multiple base trees, one in each line.

- Example:
`cn=barcelona,dc=my-company,dc=com`
`cn=madrid,dc=my-company,dc=com`

Group Search Attributes:

These attributes are used when a search for groups is done, for example in the share dialogue. By default the group display name attribute as specified above is used. Multiple attributes can be given, one in each line.

If you override the default, the group display name attribute will not be taken into account, unless you specify it as well.

- Example:

cn

description

Group Member association:

The attribute that is used to indicate group memberships, i.e. the attribute used by LDAP groups to refer to their users.

Nextcloud detects the value automatically. You should only change it if you have a very valid reason and know what you are doing.

- Example: *uniquemember*

Nested groups:

Enable group member retrieval from sub groups.

To allow user listing and login from nested groups, please see **User listing and login per nested groups** in the section **Troubleshooting, Tips and Tricks**.

Enable LDAP password changes per user:

Allow LDAP users to change their password and allow Super Administrators and Group Administrators to change the password of their LDAP users.

To enable this feature, the following requirements have to be met:

- General requirements:

- “ • Access control policies must be configured on the LDAP server to grant permissions for password changes. The User DN as configured in *Server Settings* needs to have write permissions in order to update the `userPassword` attribute.
- Passwords are sent in plaintext to the LDAP server. Therefore, transport encryption must be used for the communication between Nextcloud and the LDAP server, e.g. employ LDAPS.
- Enabling password hashing on the LDAP server is highly recommended. While Active Directory stores passwords in a one-way format by default, OpenLDAP users could configure the `ppolicy_hash_cleartext`

directive of the ppolicy overlay that ships with OpenLDAP.

- Additional requirements for Active Directory:

- “ • At least a 128-bit transport encryption must be used for the communication between Nextcloud and the LDAP server.
- Make sure that the `fUserPwdSupport` char of the `dSHeuristics` is configured to employ the `userPassword` attribute as `unicodePwd` alias. While this is set accordingly on AD LDS by default, this is not the case on AD DS.

Default password policy DN:

This feature requires OpenLDAP with ppolicy. The DN of a default password policy will be used for password expiry handling in the absence of any user specific password policy. Password expiry handling features the following:

- When a LDAP password is about to expire, display a warning message to the user showing the number of days left before it expires. Password expiry warnings are displayed through the notifications app for Nextcloud.
- Prompt LDAP users with expired passwords to reset their password during login, provided that an adequate number of grace logins is still available.

Leave the setting empty to keep password expiry handling disabled.

For the password expiry handling feature to work, LDAP password changes per user must be enabled and the LDAP server must be running OpenLDAP with its ppolicy module configured accordingly.

- Example:
`cn=default,ou=policies,dc=my-company,dc=com`

Special attributes

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Directory Settings

Special Attributes

Quota Field

Quota Default

Email Field

mail

User Home Folder Naming Rule

"\$home" Placeholder Field

User Profile Attributes

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Quota Field:

Nextcloud can read an LDAP attribute and set the user quota according to its value. Specify the attribute here, and it will return human-readable values, e.g. "2 GB".

- Example: *NextcloudQuota*



LDAP quota parameters override quota parameters set in the Nextcloud user management page.

Quota Default:

Specifies a default quota for LDAP users who do not have a quota set in the above Quota Field.

- Example: *15 GB*



LDAP quota parameters override quota parameters set in the Nextcloud user management page.

Email Field:

Set the user's email from their LDAP attribute. Leave it empty for default behavior.

- Example: *mail*

User Home Folder Naming Rule:

By default, the Nextcloud server creates the user directory in your Nextcloud data directory and gives it the Nextcloud username, e.g. `/var/www/nextcloud/data/alice`. You may want to override this setting and name it after an LDAP attribute value. The attribute can also return an absolute path, e.g. `/mnt/storage43/alice`. Leave it empty for default behavior.

- Example: *cn*

In new Nextcloud installations the home folder rule is enforced. This means that once you set a home folder naming rule (get a home folder from an LDAP attribute), it must be available for all users. If it isn't available for a user, then that user will not be able to login. Also, the filesystem will not be set up for that user, so their file shares will not be available to other users.

In migrated Nextcloud installations the old behavior still applies, which is using the Nextcloud username as the home folder when an LDAP attribute is not set. You may change this enforcing the home folder rule with the `occ` command in Nextcloud, like this example on Ubuntu:

```
sudo -E -u www-data php occ config:app:set user_ldap enforce_home_folder_naming_rule --value=1
```

User Profile attributes

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Special Attributes

User Profile Attributes

Phone Field

Website Field

Address Field

Twitter Field

Fediverse Field

Organisation Field

Role Field

Headline Field

Biography Field

Birthdate Field

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After configuring those attributes, the User Profile data will be overwritten with the corresponding data from LDAP. The checksum of data from LDAP will be stored in user settings `user_ldap`, `lastProfileChecksum` and profile update is skipped as long as data from LDAP doesn't change. If `memcache.distributed` is enabled in `config.php` the checksum will be cached and the checking will be skipped, as long as the cached value exists (expires after `ldapCacheTTL` seconds).

Please be aware:

- The user can change the data in profile, but it will get overwritten if changed in LDAP
- The user can change the visibility scope in profile
- The default visibility can be adjusted with setting the `account_manager.default_property_scope` array in `config.php`
- If multiple attribute values are present, only the first distributed value is used
- All user profile properties are limited to 2048 character
- Having misformatted data in LDAP will most probably leave you with empty user profile fields
- Setting the global `profile.enabled => false` on `config.php` skips the code

By calling `sudo -E -u www-data php occ ldap:check-user --update <uid>` the users data from LDAP will be displayed and the profile gets updated. To get the correct `<uid>` value for any user you can use `php occ user:list`.

“ ”

After unsetting an attribute name here, the data won't be deleted from user profile. Setting an nonexisting attribute will empty the corresponding profile field.

Phone Field:

The LDAP Attribute holding the phone number, to copy to the Profile Phone field. The phone number has to be formatted in international syntax without delimiters (E.164). Be sure to format phone numbers like `+4966612345678`.

- Example: *telephoneNumber*
- Example: *mobile*

“ ”

You should set your `default_phone_region` in `config.php`.

Website Field:

The LDAP attribute holding the website URI. The URI must start with `https://` or `http://` others are currently not allowed in Nextcloud user profile. If using `labeledURI` attributes the label (everything after first SPACE) gets removed.

- Example: *wWWHomePage*
- Example: *labeledURI*

Address Field:

The LDAP attribute holding the users address. Named Location on user profile page. Nextcloud wants a single line value like `city, country` or `somewhere under the loving sun`. Multi line postalAddress format will get reformatted, DOLLAR sign delimiter gets replaced with COMMA+SPACE.

- Example: *postalAddress*
- Example: *localityName*

Twitter Field:

The LDAP attribute holding the Twitter account name.

Fediverse Field:

The LDAP attribute holding the users Fediverse address.

Organisation Field:

The LDAP attribute holding the Organisation name.

- Example: *company*
- Example: *o* or *organizationName*

Role Field:

The LDAP attribute holding the organizational role, within the organisation or job title.

- Example: *title*

Headline Field:

The LDAP attribute holding the users headline.

Biography Field:

The LDAP attribute holding the user's biography (short description). Multi line value with unix LF line ending. Windows CRLF and Macintosh CR line endings will be replaced with unix LF line ending.

Birthdate Field:

The LDAP attribute holding the user's date of birth. Allowed formats:

- [LDAP GeneralizedTime](#)
- YYYY-MM-DD
- YYYYMMDD

Expert settings

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Internal Username

By default the internal username will be created from the UUID attribute. It makes sure that the username is unique and characters do not need to be converted. The internal username has the restriction that only these characters are allowed: [a-zA-Z0-9_@-]. Other characters are replaced with their ASCII correspondence or simply omitted. On collisions a number will be added/increased. The internal username is used to identify a user internally. It is also the default name for the user home folder. It is also a part of remote URLs, for instance for all DAV services. With this setting, the default behavior can be overridden. Changes will have effect only on newly mapped (added) LDAP users. Leave it empty for default behavior.

Internal Username
Attribute:

Override UUID detection

By default, the UUID attribute is automatically detected. The UUID attribute is used to doubtlessly identify LDAP users and groups. Also, the internal username will be created based on the UUID, if not specified otherwise above. You can override the setting and pass an attribute of your choice. You must make sure that the attribute of your choice can be fetched for both users and groups and it is unique. Leave it empty for default behavior. Changes will have effect only on newly mapped (added) LDAP users and groups.

UUID Attribute for Users:

UUID Attribute for Groups:

Username-LDAP User Mapping

Usernames are used to store and assign metadata. In order to precisely identify and recognize users, each LDAP user will have an internal username. This requires a mapping from username to LDAP user. The created username is mapped to the UUID of the LDAP user. Additionally the DN is cached as well to reduce LDAP interaction, but it is not used for identification. If the DN changes, the changes will be found. The internal username is used all over. Clearing the mappings will have leftovers everywhere. Clearing the mappings is not configuration sensitive, it affects all LDAP configurations! Never clear the mappings in a production environment, only in a testing or experimental stage.

Clear Username-LDAP User Mapping

Clear Groupname-LDAP Group Mapping

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In the Expert Settings fundamental behavior can be adjusted to your needs. The configuration should be well-tested before starting production use.

Internal Username:

The internal username is the identifier in Nextcloud for LDAP users. By default it will be created from the UUID attribute. The UUID attribute ensures that the username is unique, and that characters do not need to be converted. Only these characters are allowed: [a-zA-Z0-9_@-]. Other characters are replaced with their ASCII equivalents, or are simply omitted.

The LDAP backend ensures that there are no duplicate internal usernames in Nextcloud, i.e. that it is checking all other activated user backends (including local Nextcloud users). On collisions a random number (between 1000 and 9999) will be attached to the retrieved value. For example, if "alice" exists, the next username may be "alice_1337".

The internal username is the default name for the user home folder in Nextcloud. It is also a part of remote URLs, for instance for all *DAV services.

You can override all of this with the Internal Username setting. Leave it empty for default behavior. Changes will affect only newly mapped LDAP users.

When configuring this, be aware that the username in Nextcloud is considered immutable and cannot be changed afterwards. This can cause issues when using an attribute that might change, e.g. the email address of a user that will get changed during name change.

- Example: *uid*

Override UUID detection

By default, Nextcloud auto-detects the UUID attribute. The UUID attribute is used to uniquely identify LDAP users and groups. The internal username will be created based on the UUID, if not specified otherwise.

You can override the setting and pass an attribute of your choice. You must make sure that the attribute of your choice can be fetched for both users and groups and it is unique. Leave it empty for default behavior. Changes will have effect only on newly mapped LDAP users and groups. It also will have effect when a user's or group's DN changes and an old UUID was cached, which will result in a new user. Because of this, the setting should be applied before putting Nextcloud in production use and clearing the bindings (see the [User and Group Mapping](#) section below).

- Example: *cn*

Username-LDAP User Mapping

Nextcloud uses usernames as keys to store and assign data. In order to precisely identify and recognize users, each LDAP user will have a internal username in Nextcloud. This requires a mapping from Nextcloud username to LDAP user. The created username is mapped to the UUID of the LDAP user. Additionally the DN is cached as well to reduce LDAP interaction, but it is not used for identification. If the DN changes, the change will be detected by Nextcloud by checking the UUID value.

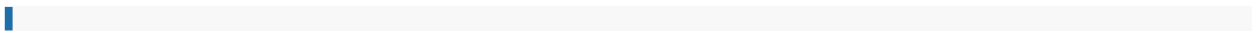
The same is valid for groups.

The internal Nextcloud name is used all over in Nextcloud. Clearing the Mappings will have leftovers everywhere. Never clear the mappings in a production environment, but only in a testing or experimental server.



Clearing the Mappings is not configuration sensitive, it affects all LDAP configurations!

Testing the configuration

A horizontal bar with a blue vertical line on the left and a light gray background.



Before testing, make sure the **Configuration Active** checkbox is enabled. It is disabled by default and will cause authentication to fail with a "wrong password" error even if all other settings are correct. Nextcloud only enables it automatically after a successful test connection.

The **Test Configuration** button checks the values as currently given in the input fields. You do not need to save before testing. By clicking on the button, Nextcloud will try to bind to the Nextcloud server using the settings currently given in the input fields. If the binding fails you'll see a yellow banner with the error message "The configuration is invalid. Please have a look at the logs for further details."

When the configuration test reports success, save your settings and check if the users and groups are fetched correctly on the Users page.

Additional configuration options via occ

Few configuration settings can only be set on command line via `occ`.

Background sync interval

The LDAP backend updates user attributes (email, quota, avatar, and others) on every login, on first detection of a new user, and periodically via a background job.

The background job recalculates its run interval after each cycle. The goal is to process every known LDAP user approximately once per day. The interval is derived from the total number of mapped users and the smallest configured LDAP paging size, then clamped to a minimum of 30 minutes and a maximum of 12 hours.

Administrative Group mapping

It is possible to promote **one** LDAP per connection as an admin group, so that all its members also have administrative privileges in Nextcloud.

A group can either be promoted via a dedicated `occ` call providing a group parameter that can be either a nextcloud group ID or a group name that will be search against. When a search is executed

an exact match is required.

Example usage:

```
$ sudo -E -u www-data php occ ldap:promote-group --help
```

Description:

declares the specified group as admin group (only one is possible per LDAP configuration)

Usage:

```
ldap:promote-group [options] [--] <group>
```

Arguments:

group the group ID in Nextcloud or a group name

Options:

-y, --yes do not ask for confirmation

...

Example

```
$ sudo -E -u www-data php occ ldap:promote-group "Nextcloud Admins"
```

```
Promote Nextcloud Admins to the admin group (y|N)? y
```

```
Group Nextcloud Admins was promoted
```

```
$ sudo -E -u www-data php occ ldap:promote-group "Paramount Court"
```

```
Promote Nextcloud Admins to the admin group and demote Nextcloud Admins (Group ID:
nextcloud_admins) (y|N)? y
```

```
Group Paramount Court was promoted
```

```
$ sudo -E -u www-data php occ ldap:promote-group "Paramount Court"
```

```
The specified group is already promoted
```



Note the group ID will only be displayed when it differs from the group's display name.

It is also possible to set the admin group mapping using `occ ldap:set-config $configId ldapAdminGroup $groupId`, but as the Nextcloud group ID might not be known (yet) it is recommended (especially for automated setups) to use the promote-group command, that would also pull in the group and determine the group ID.

In order to demote or reset a promotion, an empty string should be set against to the targeted config's ldapAdminGroup:

```
# Reset an admin group mapping via set-config
occ ldap:set-config $configId ldapAdminGroup ""

# Example
occ ldap:set-config s01 ldapAdminGroup ""
```



To have more than one administrative groups in a connection, create a holding group in your LDAP directory that contains the single groups as nested members, and promote this one.

Nextcloud avatar integration

Nextcloud supports user profile pictures, which are also called avatars. If a user has a photo stored in the *jpegPhoto* or *thumbnailPhoto* attribute on your LDAP server, it will be used as their avatar. In this case the user cannot alter their avatar (on their Personal page) as it must be changed in LDAP. *jpegPhoto* is preferred over *thumbnailPhoto*.

Profile picture



Your avatar is provided by your original account.

If the *jpegPhoto* or *thumbnailPhoto* attribute is not set or empty, then users can upload and manage their avatars on their Nextcloud Personal pages. Avatars managed in Nextcloud are not stored in LDAP.

The *jpegPhoto* or *thumbnailPhoto* attribute is fetched once a day to make sure the current photo from LDAP is used in Nextcloud. LDAP avatars override Nextcloud avatars, and when an LDAP avatar is deleted then the most recent Nextcloud avatar replaces it.

Photos served from LDAP are automatically cropped and resized in Nextcloud. This affects only the presentation, and the original image is not changed.

Use a specific attribute or turn off loading of images

It is possible to turn off the avatar integration or specify a single, different attribute to read the image from. It is expected to contain image data just like *jpegPhoto* or *thumbnailPhoto* do.

The behaviour can be changed using the occ command line tool only. Essentially those options are available:

- The default behaviour as described above should be used

```
occ ldap:set-config "s01" "ldapUserAvatarRule" "default"
```

- User images shall not be fetched from LDAP

```
occ ldap:set-config "s01" "ldapUserAvatarRule" "none"
```

- The image should be read from the attribute "selfiePhoto"

```
occ ldap:set-config "s01" "ldapUserAvatarRule" "data:selfiePhoto"
```

The "s01" refers to the configuration ID as can be retrieved per `occ ldap:show-config`.

Troubleshooting, tips and tricks

Logging

Nextcloud's LDAP implementation is capable of logging lots of additional details about its activities. When diagnosing problems, it can be useful to temporarily adjust your `LogLevel` to INFO (`1`) or DEBUG (`0`).

SSL certificate verification (LDAPS, TLS)

A common mistake with SSL certificates is that they may not be known to PHP. If you have trouble with certificate validation make sure that

- You have the certificate of the server installed on the Nextcloud server
- The certificate is announced in the system's LDAP configuration file (usually `/etc/ldap/ldap.conf`)
- Using LDAPS, also make sure that the port is correctly configured (by default 636)

Microsoft Active Directory

Compared to earlier Nextcloud versions, no further tweaks need to be done to make Nextcloud work with Active Directory. Nextcloud will automatically find the correct configuration in the set-up process.

memberOf / read memberof permissions

If you want to use `memberOf` within your filter you might need to give your querying user the permissions to use it. For Microsoft Active Directory this is described [here](#).

User listing and login per nested groups

When it is intended to allow user listing and login based on a specific group having subgroups ("nested groups"), checking **Nested groups** on **Directory Settings** is not enough. Also the User (and Login) filter need to be changed, by specifying the `LDAP_MATCHING_RULE_IN_CHAIN` matching rule. Change the filter parts containing the *memberof* condition according to this example:

“ • (memberof=cn=Nextcloud Users Group,ou=Groups,...)

to

“ • (memberof:1.2.840.113556.1.4.1941:=cn=Nextcloud Users Group,ou=Groups,...)

Duplicating server configurations

In case you have a working configuration and want to create a similar one or "snapshot" configurations before modifying them you can do the following:

1. Go to the **Server** tab
2. On **Server Configuration** choose *Add Server Configuration*
3. Answer the question *Take over settings from recent server configuration?* with *yes*.
4. (optional) Switch to **Advanced** tab and uncheck **Configuration Active** in the *Connection Settings*, so the new configuration is not used on Save
5. Click on **Save**

Now you can modify and enable the configuration.

Nextcloud LDAP internals

Some parts of how the LDAP backend works are described here.

User and group mapping

In Nextcloud the user or group name is used to have all relevant information in the database assigned. To work reliably a permanent internal user name and group name is created and mapped to the LDAP DN and UUID. If the DN changes in LDAP it will be detected, and there will be no conflicts.

Those mappings are done in the database table `ldap_user_mapping` and `ldap_group_mapping`. The user name is also used for the user's folder (except if something else is specified in *User Home Folder Naming Rule*), which contains files and meta data.

The internal user name and a visible display name are separated. This is not the case for group names, yet, i.e. a group name cannot be altered.

That means that your LDAP configuration should be good and ready before putting it into production. The mapping tables are filled early, but as long as you are testing, you can empty the tables any time. Do not do this in production.

The attributes of users are fetched on demand (i.e. for sharing autocompletion or in the user management) and then stored inside the Nextcloud database to allow a better performance on our side. They are typically checked twice a day in batches from all users again. Beside that they are also refreshed during a login for this user or can be fetched manually via the occ command `occ ldap:check-user --update USERID` where `USERID` is Nextcloud's user id.

For groups, a cache of memberships is stored in the database to be able to trigger events when a membership is added or removed. This cache is updated by a background job, and can be force updated using `occ ldap:check-group --update GROUPID`.

Caching

The LDAP information is cached in Nextcloud memory cache, and you must install and configure the memory cache (see [Memory caching](#)). The Nextcloud **Cache** helps to speed up user interactions and sharing. It is populated on demand, and remains populated until the **Cache Time-To-Live** for each unique request expires. User logins are not cached, so if you need to improve login times set up a slave LDAP server to share the load.

You can adjust the **Cache Time-To-Live** value to balance performance and freshness of LDAP data. All LDAP requests will be cached for 10 minutes by default, and you can alter this with the **Cache Time-To-Live** setting. The cache answers each request that is identical to a previous request, within the time-to-live of the original request, rather than hitting the LDAP server.

The **Cache Time-To-Live** is related to each single request. After a cache entry expires there is no automatic trigger for re-populating the information, as the cache is populated only by new requests, for example by opening the User administration page, or searching in a sharing dialog.

There is one trigger which is automatically triggered by a certain background job which keeps the `user-group-mappings` up-to-date, and always in cache.

Under normal circumstances, all users are never loaded at the same time. Typically the loading of users happens while page results are generated, in steps of 30 until the limit is reached or no results are left. For this to work on a Nextcloud-Server and LDAP-Server, **Paged Results** must be supported.

Nextcloud remembers which user belongs to which LDAP-configuration. That means each request will always be directed to the right server unless a user is defunct, for example due to a server migration or unreachable server. In this case the other servers will also receive the request.

Handling with backup server

When Nextcloud is not able to contact the main LDAP server, Nextcloud assumes it is offline and will not try to connect again for the time specified in **Cache Time-To-Live**. If you have a backup server configured Nextcloud will connect to it instead. When you have scheduled downtime, check **Disable Main Server** to avoid unnecessary connection attempts.

Note

When a LDAP object's name or surname, that is display name attribute, by default "displayname", is left empty, Nextcloud will treat it as an empty object, therefore no results from this user or AD-Object will be shown to avoid gathering of technical accounts.

🔖 #3

📅 cocobook-sync 🔖 2026-10-28 16:29:22 UTC

📅 cocobook-sync 🔖 2026-10-29 01:09:23 UTC