

Helpful apps



- [Imprint \(Theming app\)](#)
 - [Drop Account app](#)
 - [Data Request app](#)
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Several apps are available from the Nextcloud App Store to help you meet specific GDPR obligations.

Imprint (Theming app)

The **right to be informed** (GDPR Article 13/14) requires you to make your privacy policy accessible to users. The built-in Theming app includes an **Imprint** feature that lets you add links to your imprint and privacy policy on the Nextcloud login screen and in the footer.

To configure it:

1. Go to **Administration Settings → Theming**.
2. Fill in the **Imprint URL** and **Privacy policy URL** fields.
3. Save. The links appear on the login page and in the web interface footer.

This ensures all users — including those accessing public share links — can find your privacy policy without needing to be logged in.

Drop Account app

The [Drop Account app](#) allows users to delete their own Nextcloud account directly from Personal Settings, without needing to contact an administrator.

Install it from the Apps page or via occ:

```
sudo -E -u www-data php occ app:install drop_account
```

Once installed, users see a **Delete account** button in **Personal Settings → Personal Info**. They must confirm their password before the deletion proceeds.

“ ”

Account deletion via this app also removes all of the user's files. Make sure users are aware of this before they proceed. Consider adding a note in your privacy policy explaining what is and is not removed (see [Responding to data subject requests](#) for the full list of what `user:delete` does and does not clean up, including the comments tables which require manual cleanup).

Data Request app

The [Data Request app](#) gives users a self-service way to invoke their GDPR rights directly from their Personal Settings, without needing to contact an administrator by email or through an external channel.

Once installed, two buttons appear in every user's **Personal Settings → Personal Info** page:

- **Request data export** — sends an email to all administrators notifying them that the user is requesting a copy of their data.
- **Request account deletion** — sends an email to all administrators notifying them that the user wants their account deleted.

Both actions require the user to confirm their password and are rate-limited to one request per action per hour.

The app is a notification bridge only. It does not perform the export or deletion automatically — administrators must act on each request manually using the steps described in [Responding to data subject requests](#).

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Administrators receive the notification at the email address configured for their account. Make sure all administrator accounts have a valid email address set, otherwise notifications will be silently dropped.

Install it from the Apps page or via occ:

```
sudo -E -u www-data php occ app:install data_request
```

No further configuration is required after installation.

Handling incoming requests

When a request email arrives:

For a data export request:

1. Export the user's files via WebDAV, or ask the user to use the **Download your data** button in their Personal Settings.
2. Export contacts and calendars from the Contacts and Calendar apps, or use `occ dav:export-calendar`.
3. Deliver the exported data to the user securely.

For an account deletion request:

1. Optionally transfer file ownership before deleting:

```
sudo -E -u www-data php occ files:transfer-ownership <uid> <new-owner>
```

2. Delete the account:

```
sudo -E -u www-data php occ user:delete <uid>
```

See [Responding to data subject requests](#) for full details on what each operation removes and what data may remain after deletion.

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📄 cocobook-sync ## 2026-10-28 16:25:58 UTC

📄 cocobook-sync ## 2026-10-29 01:09:12 UTC